



T E N P E N N Y

INTEGRATIVE MEDICAL CENTER

7380 Engle Road
Middleburg Heights, Ohio 44130

Effective June 18, 2018: UPDATE OF OFFICE VISIT POLICY

We are updating our policy regarding patients who have not had an in-office visit with one of Tenpenny Integrative Medical Center's medical practitioners for more than 36 months.

According to billing and coding guidelines, an established patient is one who has "received professional services from the physician or another physician in the same specialty within the prior three years (36 months)."

And, according to the Federal regulations is "if a patient HAS been seen as a registered patient within the past 3 years (36 months), then the patient is considered to be established."
(73 Fed. Reg. 68679 (November 18, 2008)).

Therefore, according to established guidelines, if you have not had an in-office visit in the preceding 3 years (36 months), you will be required to undergo a new patient visit. This allows us to update your history, physical exam, and give new assessment of your current health concerns. In addition, to continue to receive medication refills and our recommendations for your health, an annual visit is required.

To receive prescriptions for bio-identical hormones, a female patient must engage at least bi-annually in a breast cancer screening procedure by either obtaining a mammogram, an ultrasound, a breast MRI, or preferably a breast thermogram which can identify the earliest areas of concern.